**The etiquette of our Doggy DooLil daycare members**

**Welcome to the Pack!**

Safety and security is our #1 concern and we keep a strict schedule.  We must be advised of changes to pickup, as the safety of every ones dogs here at daycare and our private lives need to be considered. We need to know if someone other than yourself is picking up your dog, as we will not hand your dog over to anyone at any time, without your instructions. You must arrange ahead of time if someone else will be picking up your dog. “**By appointment only**” means everyone, every day, every time! All drop-off and pick-up must be scheduled.

We lock up when we go out to the dog yard. The front door is locked and if you were not able to drop-off in time, you will be locked out. Open drop off is strictly enforced for noise control and to respect the neighbors. All appointments need to set up a time outside of open drop off times. We do this for security and noise control, as the dogs will bark and could cause a disturbance.

If you are running late because of traffic, transit issues or work kept you late, we need to be informed. Not calling to let us know you will be late will cause us to charge you a late fee of 10 dollars per each 15 minutes or part thereof, and it will be added to your account. If we get a call before 6 pm to tell us that you will be working late, we can offer you late pickup at a lower rate.

The parking area is our private property. If you need poop bags, they are available at the front door, and the waste bags can be disposed of in the garbage can in the front parking area. We also have poop scooping tools you can use, and place the waste in our ‘Doggie Detail’ Poop buckets.

Please drive slowly, as some dogs run free in the yard upon pickup and drop off time. Please be aware of a line up and wait for your turn to pick up, if someone is ahead of you. Please wait for them to exit, as entering the foyer when someone’s dog is being picked up could create frustration for all concerned.

As for noise control, the dogs will bark when you arrive because they are so happy to see you all, so for the sake of our neighbors, please come straight in and close the door. Failure to follow these lists of rules can be cause to lose your membership in Doggy Doolil daycare.

Thank you in advance for your consideration!
Mimi Jacobson C.P.D.T
Owner/Operator